

## Terms and Conditions for Recommend a Friend Card

### 1. Eligibility

1.1 This promotion is open to existing customers of The Little Conservatory Company Ltd who are residents of the UK and are aged 18 or over

1.2 To be eligible for the Recommend a Friend Voucher, both the Referrer (the person recommending a friend) and the Referred Friend must comply with these Terms and Conditions

### 2. Referral Process

2.1 The Referrer must share their official recommendation card with the Referred Friend.

2.2. The Referred Friend must provide proof of the official recommendation card when making their first purchase or signing up for services. This must be done directly via The Little Conservatory Company Ltd

### 3. Voucher Reward

3.1. Upon successful referral, the Referrer will receive a voucher worth the appropriate amount for each successful recommendation.

3.2. A successful referral is defined as:

- The Referred Friend making a valid purchase of at least £5,000 or signing up for a qualifying service.
- The purchase must be completed within 2 years of the dated recommendation card

3.4. The vouchers cannot be redeemed for cash or transferred to another person.

3.5 Rewards are allocated based on the following order value:-

Minium £ 5k - £ 50

£5k - £10 - £100

£10k - £15 - £ 150

£ 15 + over = £200

#### **4. Voucher Use**

4.1. The vouchers issued under this program must be used in accordance with The Little Conservatory Company standard voucher usage policies, including any minimum spend and expiration dates.

4.2. The vouchers can only be used at The Little Conservatory Company and cannot be applied to previous orders.

4.3. Only one voucher may be used per transaction unless explicitly stated otherwise.

4.4 Voucher will be paid to at point of completion

4.5 Vouchers will be available for collection from our Showroom

4.6 If cancellation occurs vouchers become null and void

#### **5. Restrictions**

5.2. Referrals cannot be made to individuals who are already existing customers of The Little Conservatory Company

5.3. The Referrer must not use spam or unsolicited communication methods to recommend friends.

5.4. The Little Conservatory Company reserves the right to cancel or amend the program if it believes that the referral process is being abused.

5.5 You cannot recommend yourself

5.6 Can't be combined with any other offer

5.7 One voucher per order

5.8 Voucher must be used within 2 year period of date on voucher

5.9 In the event of any disputed rewards, The Little Conservatory Company's decision will be final

## **6. Fraud and Abuse**

6.1. If The Little Conservatory Company Ltd detects any fraudulent or abusive activity, including the creation of fake accounts or purchases that are not genuine, it reserves the right to:

- Void the referral.
- Reclaim or cancel any vouchers issued as part of the promotion.

## **7. Program Amendments and Termination**

7.1. The Little Conservatory Company reserves the right to modify, suspend, or terminate the Recommend a Friend program at any time without prior notice.

7.2. Changes to the terms and conditions may be made at any time, and continued participation in the program implies acceptance of any updates or modifications.

## **8. Contact Information**

For any queries or assistance regarding the Recommend a Friend program or vouchers, please contact our customer service team at [info@littlecc.com](mailto:info@littlecc.com) or call 01242 681207

Thank you for recommending us to your friends and helping our community grow!

**By using the Recommend a Friend voucher you are acknowledging and accepting these terms and conditions in their entirety**